



**Letter of Authorization to Change Telephone Service Provider
(AUSTRIA)
National / Toll-Free**

WARNING: If you cancel your existing service before the number porting has been completed, we might not be able to recover your phone number. Do not cancel your current service until you have received notification from **Avaya SIP Trunking Services** that your port has been completed.

Statement of Authorization

The undersigned Customer agrees that they possess the legal authority to authorize **Avaya SIP Trunking Services** its preferred carriers, affiliates, and/or authorized agents ("**Avaya SIP Trunking Services**") to act as agent to arrange for use of Customer's (Local /National / Toll-Free) Phone Number(s) listed below, including authorization for a carrier to submit a porting request and any necessary service orders for connection or disconnection of service. The Customer further acknowledges that they have the legal authority to authorize **Avaya SIP Trunking Services** to act as Customer's agent for the purpose of taking any and all actions required to transfer the services on the telephone number(s) listed below to **Avaya SIP Trunking Services**.

Account Information

List the telephone number(s) Customer would like to port below. All phone numbers must have the same service address and carrier. **If Customer has have more than one service area or carrier, please use additional copies of this form.**

Company Name: _____ **Company Address:** _____
Current Carrier: _____ **Carrier Account #:** _____

(Note all phone numbers listed below must be associated with Customer's Name)

Number(s) to be ported:

By signing below, the undersigned Customer permits **Avaya OneCloud SIP Trunking Services** to transfer service from its current provider to **Avaya OneCloud SIP Trunking Services** and also authorizes **Avaya OneCloud SIP Trunking Services** to transfer Customer's current telephone number(s) used to provide service so that **Avaya OneCloud SIP Trunking Services** may provide its service to Customer. In addition, **Customer permits Avaya OneCloud SIP Trunking Services to obtain the latest billing/invoice information, customer service records and other network information required to establish, maintain and provide service to Customer. This information cannot be older than 45 days.**

Customer Name: _____
Contact Number: _____
Position in company: _____
Signature: _____
Date: _____ (e.g. 01-Jan-2021)

Email Documents To: siptrunkporting@avaya.com

Austria Number Porting Requirements

National Numbers in Austria

1. LOA (Local address & Account Number required)
2. ID / Passport copy
3. Company Registration certificate
4. Latest Invoice

Toll-Free Numbers in Austria

1. LOA (Current underlying carrier's name, porting history (if the number(s) were ported before) & Account Number required)
2. Latest Invoice

***Please note that once the documentation is received it will take approximately 72 hours to validate the information and activate the number for use.

Porting Policy & Procedure can be found [HERE](#)

Email Documents To: siptrunkporting@avaya.com